

## **Reference and User Services Consulting:**

Historically, the information fluency coordinators have provided limited best practices advising to PALNI institutions, but have not been available to work on projects for specific PALNI libraries. With the addition of more PALNI hours, Ruth will be available on a limited basis, as scheduling allows, starting January 2020, to consult and work with libraries on projects for RIO-centric areas to support local expertise. Local expertise is required and this position can only supplement on a limited project basis to provide limited extra bandwidth or expertise. A few examples, but not an exhaustive list, are below.

For assistance with a project, email [ruth@palni.edu](mailto:ruth@palni.edu)

## **Examples of Projects Ruth is Available For:**

### **Instruction**

- Assist with information literacy sessions
  - Write lesson plans
  - Create active learning activities
  - Design assessments
  - Teach a session
- Design standard format for lesson planning
- Advise on information literacy program design and assessment

### **Limited Expert Reference Support**

- Conduct research consultations with faculty, staff, or students face-to-face or via Zoom
  - Answer in-depth reference questions for faculty, staff, or students via e-mail
- Assist/Advise with reference book weeding or collection development
- Design/Implement program for training reference desk students

### **Outreach**

- Advise on social media policy/strategy
- Collaborate on event planning

### **Web Design**

- Review library website for navigation issues or incorrect information
- LibGuides
  - Create LibGuides
    - Topical, event, class, subject
  - LibGuides organization
  - Create custom LibGuides homepage
- Springshare A-Z Databases
  - Set up and maintenance of databases

- Customize A-Z databases landing page

### **Usability**

- Conduct usability or user needs tests
  - Assist with IRB forms and paperwork